# International warranty

UNION Uhrenfabrik GmbH Glashütte/SA. grants you a warranty of twenty-four (24) months from the date of purchase on your UNION GLASHÜTTE/SA.<sup>®</sup> watch, under the conditions defined in the present warranty. The UNION GLASHÜTTE/SA.<sup>®</sup> international warranty covers material and manufacture defects existing at the time of delivery of the UNION GLASHÜTTE/SA.<sup>®</sup> watch purchased ("defects"). The warranty only enters into force if the warranty certificate is dated, duly completed in full and stamped by an official UNION GLASHÜTTE/SA.<sup>®</sup> dealer ("valid warranty certificate").

During the warranty term, and on presentation of a valid warranty certificate, you are entitled to have any defect repaired free of charge. Should normal conditions of use of your UNION GLASHÜTTE/SA.<sup>®</sup> watch not be restored by the repairs, UNION Uhrenfabrik GmbH Glashütte/SA. undertakes to replace it with an identical UNION GLASHÜTTE/ SA.<sup>®</sup> watch, or one with similar characteristics. The warranty for the replacement watch expires twenty-four (24) months after the date of purchase of the replaced watch.

This warranty does not cover:

- normal wear and ageing (e.g. scratched crystal; deterioration of the colour and/or material of non-metallic straps and chains, such as leather; textile or rubber);
- damage to any part of the watch resulting from inappropriate/abusive use, lack of care, negligence, accidents (knocks, dents, crushing, broken crystal etc.), incorrect use of the watch or failure to observe the instructions provided by UNION Uhrenfabrik GmbH Glashütte/SA.;
- indirect or consequential damage of any kind resulting from use, malfunctioning, defects or inaccuracy of the UNION GLASHÜTTE/SA.<sup>®</sup> watch;
- a UNION GLASHÜTTE/SA.<sup>®</sup> watch handled by an unauthorised person (e.g. for servicing or repairs), or whose state of origin has been altered without UNION Uhrenfabrik GmbH Glashütte/SA. supervision.

Any further claims against UNION Uhrenfabrik GmbH Glashütte/SA., e.g. for damages additional to those defined in this warranty, are expressly excluded, with the exception of statutory rights that the purchaser may apply against the manufacturer.

This manufacturer's warranty:

- is independent of any warranty that may be provided by the seller, for which they bear sole liability;
- does not in any way affect the purchaser's rights against the seller nor any other statutory rights the purchaser may have against the seller.

The UNION Uhrenfabrik GmbH Glashütte/SA. customer service will keep your UNION GLASHÜTTE/SA.<sup>®</sup> timepiece perfectly maintained. If your watch requires attention, entrust it to an official UNION GLASHÜTTE/SA.<sup>®</sup> dealer or an authorised UNION GLASHÜTTE/SA.<sup>®</sup> service centre appearing on the appended list: they can ensure a service meeting the standards of UNION Uhrenfabrik GmbH Glashütte/SA.

> UNION Uhrenfabrik GmbH Glashütte / Sa. Frühlingsweg 5, D-01768 Glashütte/Sa.

UNION GLASHÜTTE/SA.<sup>®</sup> is a registered trademark

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# PRECAUTIONS AND PREVENTIVE MEASURES

# **Temperature**

Do not expose your watch to sudden temperature changes (exposure to sunlight followed by immersion in cold water) or extreme temperatures (over 60°C or below 0°C).

## Shocks

Avoid thermal or other shocks, as these may harm your watch. In the event of a violent shock please have your watch checked by an approved UNION GLASHÜTTE/SA.<sup>®</sup> Service centre.

# Harmful products

Avoid direct contact with solvents, detergents, perfumes, cosmetic products etc., since they may damage the wristlet, case or gaskets.

# Care and checks

Clean the case and wristlet regularly using a soft cloth to prevent any corrosion caused by perspiration. All water resistant watches can be cleaned with a toothbrush and soapy water, and then dried with a soft cloth. After being worn in seawater, the watch must be rinsed with fresh water and then dried completely.

## Water resistance

All UNION GLASHÜTTE/SA.<sup>®</sup> men's watches and Seris chronographs are water-resistant up to a pressure of 10 bar (100 m), all ladies' watches (except for Seris chronographs) are water-resistant up to a pressure of 5 bar (50 m), and all gold watches are water-resistant up to a pressure of 3 bar (30 m) in accordance with the relevant ISO standards. Before being sold, every UNION GLASHÜTTE/SA.<sup>®</sup> watch is subjected to a series of water-resistance tests. For example, one test is carried out using high pressure to simulate the specified depth in order to ensure that no air penetrates the watch case. Another test exposes the watch to extreme temperature variations and water, to ensure the total absence of water condensation under the watch crystal.

#### Important:

The water resistance rating of our watches is based on laboratory pressure tests, comparable to the pressure conditions to which a stationary swimmer or diver is exposed. As most water sports activities involve a lot of movement and frequent changes of position, the actual pressure the watch is exposed to may vary in particular cases, and may be higher than during the tests. A further consideration is that water resistance cannot be guaranteed for an indefinite length of time. Ageing of the seals or accidental shocks to the crown or a push-button may adversely affect the water resistance. To keep the watch water resistant, we recommend that you do not use the pushbuttons under water. After contact with salt water, you should clean your watch with a damp cloth. Do not open the watch under any circumstances. In addition, we recommend that you have the water resistance of your watch checked once a year by an approved UNION GLASHÜTTE/SA.<sup>®</sup> Service Centre.

## Case

UNION GLASHÜTTE/SA.<sup>®</sup> uses stainless steel, stainless steel with PVD coating, titanium or gold for the watch case. This **stainless steel** 316L alloy is characterised by its excellent anti-corrosion properties. **PVD coating** is the most advanced method of coating stainless steel in the modern world. It is distinguished by a particularly high resistance to corrosion. Grade 2 **titanium** has a low specific weight, but has a higher tensile strength than common types of steel. The **gold case** from UNION GLASHÜTTE/SA.<sup>®</sup> is made solely from gold alloys with a gold purity level of 750 (18 kt).

# Sapphire crystal

Sapphire crystal is a colourless, synthetic sapphire.Thanks to its hardness rating of 9, this crystal can only be scratched by very hard diamond-like substances. UNION GLASHÜTTE/SA.<sup>®</sup> watches use only sapphire crystal which have undergone a double-sided anti-reflective treatment, whereby both sides of the crystal receive an anti-reflective coating. Because there are no reflections on the crystal, the full splendour of the dial can be seen to best effect.

# Watch straps

For its watch straps, UNION GLASHÜTTE/SA.<sup>®</sup> uses either stainless steel, titanium, calf leather, crocodileprint calf leather, or rubber. Some ladies' watches have a synthetic satin strap, which is significantly more durable than a natural satin strap.

# Clasps

The straps are equipped with a decorated 316L stainlesssteel double-fold deployant clasp or a doublefold titanium deployant clasp with two push-buttons. Watches with gold cases have a pin buckle that is made from 18-carat pink gold.

# **Anti-reflective treatment**

The anti-reflective treatment on both sides of the sapphire crystal improves the visibility of your watch's dial. Wear and tear may cause marks to appear. These are considered normal and are therefore not covered by the warranty.

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