

SERVICE PRICELIST 2024

GERMANY / AUSTRIA



UNION
GLASHÜTTE/SA.

GERMAN ART WATCHMAKING – 1893



SERVICE INFORMATION

The following information and prices will allow you to familiarise yourself with the various UNION GLASHÜTTE service procedures and costs.

A certain price can be agreed before servicing the watch, based on a preliminary visual inspection and the work requested.

Servicing will then be performed up to this limit, without written quotation. This allows a faster turnaround time.

Should additional work be required on closer inspection or disassembly, a written estimate will be provided.

For any service work which is not listed below, please ask for a quotation.

Your UNION GLASHÜTTE / SA. Customer Service Team

CONTACT DETAILS GERMANY

Our office is open from:
Monday – Thursday 8.30 a.m. – 5.30 p.m.
Friday 8.30 a.m. – 4 p.m.

UNION Uhrenfabrik GmbH Glashütte / SA.
Frühlingsweg 5
01768 Glashütte / Saxony, Germany

Tel.: +49 350 53 4616 308
Fax: +49 350 53 4616 310
Email: customerservice@union-glashuette.com

CONTACT DETAILS AUSTRIA

Our office is open from:
Monday – Thursday 8:00 a.m. - 5:00 p.m.
Friday 8:00 a.m. - 3 p.m.

Tel.: +43 1 98185 64
E-Mail: customerservice.at@union-glashuette.com

COMPLETE SERVICE

Category*	Description	Recommended Public Price (German/Austrian markets) in € incl.VAT
1	Mechanical automatic standard 2892, 2895-2, UNG-07.XX	240,00
2	Mechanical automatic small complication and manual winding 2896, 2897, 2893-2, 2899, UNG-28.01, UNG-56.XX	280,00
3	Mechanical automatic chronograph 77XX, UNG-14.01, UNG-25.XX, UNG-27.XX, UNG-58.S1, UNG-59.XX Automatic single 26-02 bis 26-11	370,00
4	Automatic and manual winding with complication 26-41 bis 26-50, 30-02 bis 30-05, 40-01 Automatic and manual winding chronograph 26-31, 26-32, 30-06	400,00
5	Automatic perpetual calendar panorama date 26-51 bis 26-53, 30-01, 40-02	590,00

* For information on how the movements are divided among the categories, see the movement list on page 7

The complete overhaul price includes following:

- Dismantlement of the watch movement, cleaning, lubrication, reassembly, rate adjustment and testing all functions of the movement.
- Servicing or replacement of worn or damaged movement parts. Exception: for the former collection (Union I, collection before 1999), where necessary the automatic will be restored and calculated separately.
- Replacement of the crown, pushers, seals (where necessary). Exception: Replacement spare parts made from precious metals are calculated separately.
- Replacement of the hands, where necessary.
- Establishing the water resistance of the case with aforementioned components and testing according to factory specifications.
- Ultrasound cleaning of the case and metal bracelet.
- Technical and aesthetic final inspection.

Warranty:

We offer a twenty-four (24) month warranty on the service carried out. In the event of a default covered by this warranty, we will, at our discretion and without cost, service or replace any spare parts and /or rectify a defective repair as identified by our Customer Service. All other rights resulting from the faulty execution of our services are expressly excluded. This warranty does not cover normal wear and tear or damage caused by accidents, lack of care or negligence. This warranty is rendered void if the work on the watch is carried out by persons who are not authorized to do so by UNION GLASHÜTTE/SA.

The delivery and execution of these service procedures is made exclusively in accordance with our latest general terms and conditions.

PARTIAL SERVICE

Partial services are those services that must be carried out when any subtask is performed. They must be carried out alongside one or more subtasks.

Category*	Description	Recommended Public Price (German/Austrian markets) in € incl.VAT
1	Mechanical automatic standard Mechanical automatic small complication and manual winding	70,00
2	Mechanical automatic chronograph	90,00

* For information on how the movements are divided among the categories, see the movement list on page 7

The partial service price includes the following services:

- Replacement of the crown, pushers, seals (where necessary). Exception: Replacement spare parts made from precious metals are calculated separately.
- Establishing the water resistance of the case with aforementioned components and testing according to factory specifications.
- Ultrasound cleaning of the case and metal bracelet.
- Final inspection of the partial service.

Warranty:

We offer a twenty-four (24) month warranty on the service carried out. In the event of a default covered by this warranty, we will, at our discretion and without cost, service or replace any spare parts and /or rectify a defective repair as identified by our Customer Service. All other rights resulting from the faulty execution of our services are expressly excluded. This warranty does not cover normal wear and tear or damage caused by accidents, lack of care or negligence. This warranty is rendered void if the work on the watch is carried out by persons who are not authorized to do so by UNION GLASHÜTTE/SA.

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SUBTASKS

Subtasks are individual services that are carried out if a complete maintenance service is either not necessary or not requested. A subtask can only be carried out in conjunction with the basic subtasks.

Description	Recommended Public Price (German/Austrian markets) in € incl.VAT
Case refurbishment	
Polishing, satin-finishing, washing and ensuring full functionality Collection after 2008	60,00
Polishing, satin-finishing, washing and ensuring full functionality Collection before 2008	130,00
Metal bracelet refurbishment	
Polishing, satin-finishing, washing	40,00
Extending / shortening the metal bracelet	
Extending* / shortening	20,00
Clasp replacement	
Fitting* * plus material costs	6,00

Wherever possible, we will of course carry out other work for you which does not appear on this list. Please ask for a quotation.

Warranty:

We offer a twenty-four (24) month warranty on the service carried out. In the event of a default covered by this warranty, we will, at our discretion and without cost, service or replace any spare parts and /or rectify a defective repair as identified by our Customer Service. All other rights resulting from the faulty execution of our services are expressly excluded. This warranty does not cover normal wear and tear or damage caused by accidents, lack of care or negligence. This warranty is rendered void if the

work on the watch is carried out by persons who are not authorized to do so by UNION GLASHÜTTE/SA.

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MOVEMENTS

CATEGORY I

MECHANICAL AUTOMATIC STANDARD

- U 2892 A2 ODS
- U 2892 A2 Centre second hand, date display
- U 2895 -2 Small second, date display
- UNG-07.01 Centre second hand, date display
- UNG-07.S1 Centre second hand, date display, silicon spring

CATEGORY 2

MECHANICAL AUTOMATIC AND MANUAL WINDING SMALL COMPLICATION

- U 2896 Centre second hand, big date
- U 2897 Centre second hand, date display; power reserve display
- U 2893-2 Centre second hand, second time zone (GMT); date display
- U 2899-993 Large second, date display
- U 2899-ZZ6 Small second, date display
- U 2899-ZZ7 Small second, date display
- U 2899-Z06 Regulator
- UNG-28.01 Small second, date display
- UNG-56.01 Manual winding, small second, date, power reserve display
- UNG-56.S1 Manual winding, small second, date, power reserve display, silicon spring

CATEGORY 3

MECHANICAL AUTOMATIC CHRONOGRAPH

- U 7750 Chronograph, day / date display
- U 7751 Chronograph, month / day / date / moon phase display
- U 7753 Chronograph, date display, quick date correction
- UNG-14.01 Chronograph, date display, quick date correction
- UNG-25.01 Chronograph, month / day / date / moon phase display
- UNG-25.S1 Chronograph, month / day / date / moon phase display, silicon spring
- UNG-27.01 Chronograph, date display, quick date correction
- UNG-27.S1 Chronograph, date display, quick date correction, silicon spring
- UNG-27.02 Chronograph, date display, quick date correction
- UNG-27.S2 Chronograph, date display, quick date correction, silicon spring
- UNG-58.S1 Manual winding, month / day / date / moon phase display, silicon spring
- UNG-59.S1 Manual winding, chronograph, date display, quick date correction, silicon spring
- UNG-59.S2 Manual winding, chronograph, date display, quick date correction, silicon spring



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