

International warranty

UNION Uhrenfabrik GmbH grants you a warranty of twenty-four (24) months from the date of purchase on your UNION GLASHÜTTE/SA.[®] watch, under the conditions defined in the present warranty. The UNION GLASHÜTTE/SA.[®] international warranty covers material and manufacture defects existing at the time of delivery of the UNION GLASHÜTTE/SA.[®] watch purchased ("defects"). The warranty only enters into force if the warranty certificate is dated, duly completed in full and stamped by an official UNION GLASHÜTTE/SA.[®] dealer ("valid warranty certificate").

During the warranty term, and on presentation of a valid warranty certificate, you are entitled to have any defect repaired free of charge. Should normal conditions of use of your UNION GLASHÜTTE/SA.[®] watch not be restored by the repairs, UNION Uhrenfabrik GmbH undertakes to replace it with an identical UNION GLASHÜTTE/SA.[®] watch, or one with similar characteristics. The warranty for the replacement watch expires twenty-four (24) months after the date of purchase of the replaced watch.

This warranty does not cover:

- normal wear and ageing (e.g. scratched crystal; deterioration of the colour and/or material of non-metallic straps and chains, such as leather, textile or rubber);
- damage to any part of the watch resulting from inappropriate/abusive use, lack of care, negligence, accidents (knocks, dents, crushing, broken crystal etc.), incorrect use of the watch or failure to observe the instructions provided by UNION Uhrenfabrik GmbH;
- indirect or consequential damage of any kind resulting from use, malfunctioning, defects or inaccuracy of the UNION GLASHÜTTE/SA.[®] watch;
- a UNION GLASHÜTTE/SA.[®] watch handled by an unauthorised person (e.g. for servicing or repairs), or whose state of origin has been altered without UNION Uhrenfabrik GmbH supervision.

Any further claims against UNION Uhrenfabrik GmbH, e.g. for damages additional to those defined in this warranty, are expressly excluded, with the exception of statutory rights that the purchaser may apply against the manufacturer.

This manufacturer's warranty:

- is independent of any warranty that may be provided by the seller; for which they bear sole liability;
- does not in any way affect the purchaser's rights against the seller nor any other statutory rights the purchaser may have against the seller.

The UNION Uhrenfabrik GmbH customer service will keep your UNION GLASHÜTTE/SA.[®] timepiece perfectly maintained. If your watch requires attention, entrust it to an official UNION GLASHÜTTE/SA.[®] dealer or an authorised UNION GLASHÜTTE/SA.[®] service centre appearing on the appended list: they can ensure a service meeting the standards of UNION Uhrenfabrik GmbH.

**UNION Uhrenfabrik GmbH,
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UNION GLASHÜTTE/SA.[®] is a registered trademark

PRECAUTIONS AND PREVENTIVE MEASURES

Temperature

Do not expose your watch to sudden temperature changes (exposure to sunlight followed by immersion in cold water) or extreme temperatures (over 60°C or below 0°C).

Shocks

Avoid thermal or other shocks, as these may harm your watch. In the event of a violent shock please have your watch checked by an approved UNION GLASHÜTTE/SA.® Service centre.

Harmful products

Avoid direct contact with solvents, detergents, perfumes, cosmetic products etc., since they may damage the wristlet, case or gaskets.

Care and checks

Clean the case and wristlet regularly using a soft cloth to prevent any corrosion caused by perspiration. All water resistant watches can be cleaned with a toothbrush and soapy water, and then dried with a soft cloth. After being worn in seawater, the watch must be rinsed with fresh water and then dried completely.

Water resistance

All UNION GLASHÜTTE/SA.® gentleman's watches are water resistant to 100 metres / 10 atmospheres, and all lady's watches are water resistant to 50 metres / 5 atmospheres, as per the corresponding ISO standards. Before being sold, every UNION GLASHÜTTE/SA.® watch is subjected to a series of water-resistance tests. For example, one test is carried out using high pressure to simulate the specified depth in order to ensure that no air penetrates the watch case. Another test exposes the watch to extreme temperature variations and water, to ensure the total absence of water condensation under the watch crystal.

Important:

The water resistance rating of our watches is based on laboratory pressure tests, comparable to the pressure conditions to which a stationary swimmer or diver is exposed. As most water sports activities involve a lot of movement and frequent changes of position, the actual pressure the watch is exposed to may vary in particular cases, and may be higher than during the tests.

A further consideration is that water resistance cannot be guaranteed for an indefinite length of time. Ageing of the seals or accidental shocks to the crown or a push-button may adversely affect the water resistance. To keep the watch water resistant, we recommend that you do not use the push-buttons under water. After contact with salt water, you should clean your watch with a damp cloth. Do not open the watch under any circumstances. In addition, we recommend that you have the water resistance of your watch checked once a year by an approved UNION GLASHÜTTE/SA.® Service Centre.

Stainless-steel case

All UNION GLASHÜTTE/SA.® watch cases are made from 316L stainless steel. This alloy is characterised by its excellent anti-corrosion properties.

Sapphire crystal

Sapphire crystal is a colourless, synthetic sapphire. Thanks to its hardness rating of 9, this crystal can only be scratched by very hard diamond-like substances. UNION GLASHÜTTE/SA.® watches use only sapphire crystal which have undergone a double-sided anti-reflective treatment, whereby both sides of the crystal receive an anti-reflective coating. Because there are no reflections on the crystal, the full splendour of the dial can be seen to best effect.

Leather straps

Depending on the model, UNION Uhrenfabrik GmbH uses real crocodile skin straps, doubled calf skin or calf skin with a crocodile skin pattern. Some lady's watches have a synthetic satin strap, which is significantly more durable than a natural satin strap. For lady's models set with diamonds, alligator skin straps are used.

Stainless-steel bracelets

All solid UNION GLASHÜTTE/SA.® metal bracelets are made from 316L stainless steel.

Stainless-steel clasps

All straps are equipped with a decorated 316L stainless-steel double-fold deployant clasp with two push-buttons.